# COMPLETE SECURITY, PRIVACY AND IDENTITY PROTECTION

F-Secure TOTAL for Service Providers





### COMPLETE SECURITY, PRIVACY AND IDENTITY PROTECTION

Single app for all security, privacy, and identity protection needs. Full feature set including protection against malware and viruses, safe browsing, banking protection, privacy protection, WiFi security, digital parenting, identity monitoring and password manager.



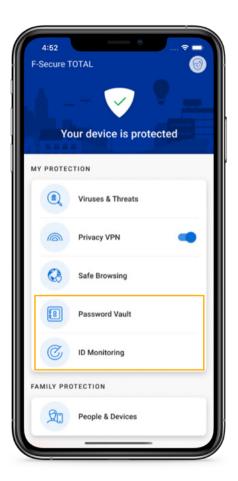
# F-SECURE TOTAL COMES WITH INTEGRATED VPN AND ID PROTECTION



# NEW IN TOTAL3 INTEGRATED ID MONITORING AND PASSWORD VAULT

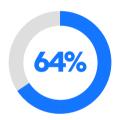
F-Secure TOTAL 3 comes with F-Secure ID PROTECTION integrated in the mobile apps. ID PROTECTION monitors and detects leaked and exposed personal information online, responds quickly to identity theft threats, and doubles as a password manager to prevent account takeovers.

Designed to protect against today's many forms of identity theft, our solution offers operator partners the ability to target a new, growing category within security.



### F-SECURE TOTAL

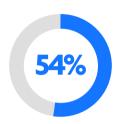
#### Perfect fit for your customer base



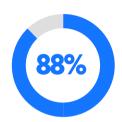
would buy security and privacy protection from their internet service provider\*



feel they are likely victims of cyber crime in the future\*\*



worry about someone stealing identity for online purchases or taking loans\*\*



of existing F-Secure TOTAL users value One protection for all devices -benefit\*\*\*



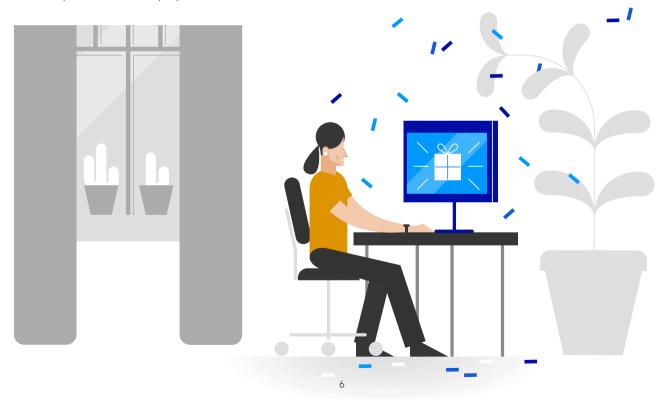
<sup>\*</sup>Source: F-Secure Consumer Survey, June 2021 (5 countries, n=4000)

<sup>\*\*</sup>Source: F-Secure Consumer Survey, March 2021 (10 countries, 4000 respondents)

<sup>\*\*\*</sup>Source F-Secure TOTAL Product survey July-October 2021

### UPGRADE TO THE MOST COMPELLING OFFERING

Offer your customers complete security, privacy and identity protection in a single application or select the protection features to match your desired value propositions.



### **INCREASE ARPU**

Leverage your existing customer base. Increase ARPU with the new high value protection components. Improve also service adoption to drive long-term engagement and life-time value. F-Secure TOTAL is a perfect all-in-one security product for households with larger license quotas.



### EXPAND ADDRESSABLE CUSTOMER BASE

Upgrade your offering to meet the protection needs of today's consumers. Respond to real consumer concerns and attract new customers with a broad and compelling security offering.



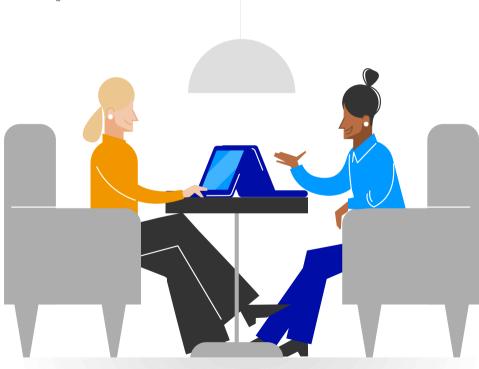
### ONE APP IS ENOUGH

Reduce the complexity your customers experience while protecting their increasing number of internet connected devices. Our unified app reduces the number of app installations and simplifies licensing.



### NO NEW INTEGRATIONS

Leverage your existing business process integration. In most of the cases the new protection capabilities can be enabled with a simple configuration change.



# COMPLETE SECURITY, PRIVACY AND IDENTITY PROTECTION FOR YOUR CUSTOMERS



#### **BROWSING & BANKING PROTECTION**

Let users explore the internet with worry-free online banking and shopping



#### MALWARE PROTECTION

Keeps devices safe from viruses, trojans, spyware and ransomware with award-winning virus protection



#### STRONG PASSWORD MANAGEMENT

Creates strong and unique passwords users can synchronize across all their devices



#### **PRIVACY PROTECTION**

Stops trackers and ensures your customers have privacy online



### MONITORING OF PERSONAL INFORMATION

Protect your customers' identities by relying on F-Secure's industry-leading breach detection and underground web monitoring.



#### **FAMILY RULES**

Lets parents set healthy boundaries for their children at home and on the go



#### **PROTECTION ON THE GO**

Protects phones, tablets, PCs, Macs everywhere, even on public Wi-Fi

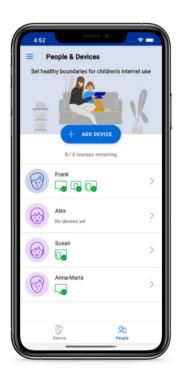


### ALERTS ON BREACHED PERSONAL INFORMATION

Your customers will receive real-time alerts and guidance about how to respond when their personal information has been found as part of a breach or data leak.

# GREAT OPPORTUNITY TO SIMPLIFY PROTECTION FOR ENTIRE HOUSEHOLDS



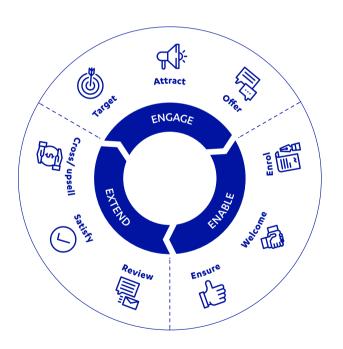




### BEST PROTECTION, BEST PERFORMANCE, BEST USABILITY



# SERVICES THROUGHOUT THE CUSTOMER LIFECYCLE DRIVING YOUR SUCCESS



#### **CONSUMER INSIGHT**

Segmentation, positioning and marketing messaging recommendations based on consumer surveys and 200+ service provider best practices

#### MARKETING SUPPORT

Service Marketing Specialists with security go-to-market best practices, implementation and local training resources

#### **CUSTOMER JOURNEY**

Data-driven customer journey optimization and best practices

#### LIFECYCLE MESSAGING

Automated analytics-driven lifecycle messaging services with reminders, "use more" messages, etc.

#### **CUSTOMER SATISFACTON (NPS)**

Operator-specific surveys gauge end customer loyalty and identify improvement areas

### ABOUT F-SECURE

Nobody has better visibility into real-life cyber attacks than F-Secure. We're closing the gap between detection and response, utilizing the unmatched threat intelligence of hundreds of our industry's best technical consultants, millions of devices running our award-winning software, and ceaseless innovations in artificial intelligence. F-Secure shields enterprises and consumers against everything from advanced cyber attacks and data breaches to widespread ransomware infections.

F-Secures consumer solutions combine online security & privacy, identity protection and connected home security into one easy, intuitive experience for your customers. We have earned the trust of millions of consumers and delivered unparalleled value to over 200 service provider partners with unique services driving their commercial success and flexibility in business models.

f-secure.com/operators

